

**Broken Bow Municipal Utilities
Service Charge/Disconnect Fee Policy**

If payment or arrangements have not been made by 5:00 p.m. on the prior business day to disconnect, a \$40.00 service charge will be required and an additional service deposit may be required. Reconnection may be made after hours, weekends or holidays upon payment of the account by calling the police department at (308) 872-6424. For afterhours reconnect, a \$60.00 service charge will be required and an additional service deposit may be required.

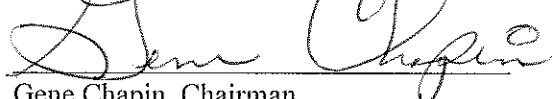
Customers, contractors, electricians, plumbers or anyone not affiliated with Broken Bow Municipal Utilities are not allowed to disconnect any Broken Bow Municipal Utilities services. This is to protect the customer from being responsible for possible repairs to/replacement of the service and its connections.

Customers must contact the office staff of Broken Bow Municipal Utilities by calling (308) 872-6884 to have their services disconnected/reconnected. The office staff will create a work order required to have the services disconnected/reconnected and the appropriate staff will then be sent out to perform the request.

All customers requesting the Broken Bow Municipal Utilities to disconnect or reconnect a service at their property will be subject to a \$20 service charge for each occurrence. This service charge must be paid within 30 days.

Passed and approved this 28th day of March, 2016.

BOARD OF PUBLIC WORKS OF THE
CITY OF BROKEN BOW, NEBRASKA


Gene Chapin, Chairman