

**Broken Bow Municipal Utilities
Insufficient Funds Check/Cash Only Customer Policy**

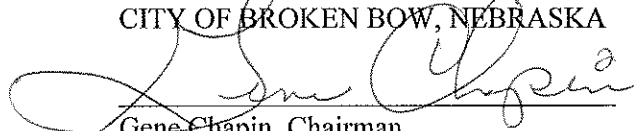
A customer issuing an insufficient funds check to Broken Bow Municipal Utilities will be given three working days to bring in cash, money order, or cashier's check for the amount of the bill as well as a \$25 returned check charge. The customer will be notified in writing. If the customer does not make the required payment to Broken Bow Municipal Utilities by the required deadline, service will be disconnected. If service is disconnected the customer will be subject to the applicable service charges and service deposits. Returned ACH and online payments will be treated the same as a returned check.

If an insufficient funds check is received to avoid disconnect, payment will be treated as if it wasn't made and the customer may be disconnected immediately.

After Broken Bow Municipal Utilities has received three insufficient funds checks from a customer, the customer will be put on a cash only basis. After a consecutive two year period of paying bills on their account on time they may request to be removed from the cash only basis. For purposes of this policy "cash only" will allow the customer to pay with cash, money order, or a cashier's check only.

Passed and approved this 9th day of July, 2018.

BOARD OF PUBLIC WORKS OF THE
CITY OF BROKEN BOW, NEBRASKA


Gene Chapin, Chairman